

GENERAL TERMS AND CONDITIONS OF CONTRACT

1. INTRODUCTION

The purpose of this document is to regulate the TERMS or CONDITIONS GENERAL CONTRACTING TERMS of Pre-reservation services online (in forward Pre - online reservation, or the services) of DAESBO, S.L., operating company of CAMPING PLATJA CAMBRILS, with registered office in the town of Cambrils (Tarragona), more specifically at Av. Oleatrum, 43,850, established through public deed granted before the Notary of (Registration data in the Registry Mercantile of Barcelona: Volume 24334, folio 167, page B26973, inscription 25th and authorization R.D.G.T.KT-007 administrative7-46.

The Terms "You" and "User" are used here to refer to all individuals and/or entities that for any reason access <https://www.playacambrils.com/> or use services.

The use of these services will imply full and unreserved acceptance, and the validity, of each and every one of the General Terms and/or Conditions - which will be considered automatically incorporated into the contract signed with DAESBO, S.L., without its written transcription is necessary - collected in the latest version updated of these General Terms and/or Conditions.

2. USE OF THE ONLINE Pre-reservation SERVICES OF DAESBO, S.L.

2.1. Pre-booking services online

a. **The purpose of the Pre-reservation online** services is to pre-reserve one/s plot/s or a bungalow/s in CAMPING PLATJA CAMBRILS. The use of these services, will imply full and unreserved acceptance, and the validity, of each and every one of the General Terms and/or Conditions - which will be automatically considered incorporated into the contract signed with DAESBO, S.L., without the need for their transcript written in it - collected in the latest updated version of these General Terms and/or Conditions.

b. **Contracting procedure:** When using the service the user will choose the dates in which you want to contract the plot/s or the bungalow/s. If there is availability, the user can click on the “BOOK” button, introducing below the number of people, vehicles and other accessories, as well as the introduction of a coupon code and the observations that the user wishes to make to such effect. Finally, the user will enter contact information (name, surname, date of birth, address, zip code, city, country, email, phone number, contact, contact mobile, fax, ID number), as well as the name and surname of the occupant/of the occupants, and their date of birth. It will then be transferred to a payment gateway, and after payment, the payment will be deemed perfected contract.

The user, once the payment has been made, will be transferred to a web page where, You will be able to check the pre-reservation request, its details and the possibility of print said document. Likewise, they are sent an email confirming the pre-reservation to the email address indicated by the user. In turn, you will be granted a locator number for pre-reservation, which can be entered in the section "MONITORING THE PRE - RESERVATION" found in <https://thelisresa.webcamp.fr/cart-directPayment.php?PHPSESSID=iq6atmhrjhklbk2n19uqpocll0>

c. **Guarantee:** The pre-reservation is confirmed and guaranteed during the first night and until 20:00 UTC+1 Europe/Madrid the next day. In case of not appear, no type of refund will be made for the amounts paid in pre-reservation concept (VAT and taxes included).

d. **Termination of the contract or cancellation of the pre-reservation:** The credit card is only a means of guarantee. The cancellation of reservations by the user will not cause early cancellation costs, as long as the following conditions are met: CAMPING PLATJA CAMBRILS is notified of the cancellation with a 15-day notice. before arrival, taking 00:00 UTC+1 Europe/Madrid as the deadline to carry out the same.

In case of medical emergency of the user or one or more occupants of the plot duly registered, with the sending of the medical report accrediting it, will proceed to a full refund of the amounts paid by the user.

In any case, if the user notifies the cancellation with less than 6 days' notice before of arrival, taking 00:00 UTC+1 Europe/Madrid as the deadline for carry out the same, no amount will be returned to the user.

This clause is not valid for reservations made with special rates. In this case, The respective established conditions will apply. The deadline for arrival at the campsite in each country is: Spain: 00:00 UTC+1 Europe/Madrid on the day of arrival

In any case, the circulation of motor vehicles within the facilities is prohibited. from the campsite from 00:00 UTC+1 Europe/Madrid. Therefore, it must be park the car outside the premises, reopening circulation from 8:00 a.m.

e. Policies for children CAMPING PLATJA CAMBRILS

The policies for children at CAMPING PLATJA CAMBRILS are subject to the facilities and determined by the CAMPING PLATJA CAMBRILS management, as stated described in current contracts. In any case, children under 2 years of

age They will not be considered clients, in the sense that they will not be charged for their stay.

f. Minors policy.

Children under 18 years of age must stay at CAMPING PLATJA CAMBRILS accompanied by their parents, guardians or adults duly authorized by them. CAMPING PLATJA CAMBRILS staff may require the relevant documentation that identifies the adults as your parents/guardians or authorized persons.

g. Animal policy.

Pets are welcome at CAMPING PLATJA CAMBRILS only in the plot/as, subject to the presentation of vaccination and fitness certificates for the possession of categorized dogs. If they are dogs included in the list of dangerous animals, must comply with the security measures established to said animals.

Access to animals in the bungalow area or in the area is strictly prohibited. interior of the bungalows themselves.

h. Prices per plot/s, bungalow/s and night.

Prices are only valid in writing and for the period indicated therein. When there are justifiable reasons, DAESBO, S.L. pre-reserves the right to modify these rates without prior notice.

The prices related to the pre-reservation will be indicated during the pre-reservation process. VAT is applied to the prices, without prejudice to the fact that taxes are also applied. additional in accordance with local regulations in force in Spain. The aforementioned taxes Local fees must be paid directly at CAMPING PLATJA CAMBRILS.

i. The prices shown at the time of pre-booking include VAT according to the tax rate applicable at the time.

In case the tax rate changes between the date of the pre-booking and the date of the delivery of services, generating a disparity, according to regulations taxes, the tax rate that will be applied to the final price will be the one that corresponds in the moment of delivery of the services or the accumulation of the tax, even in the cases in which this would cause an increase in relation to the final price indicated at client during pre-reservation.

2.3 The user agrees to use the services in a manner in accordance with the Law, morality, good customs and public order, as well as with the provisions of these Terms and/or General Conditions of Contract. Consequently, you are obliged not to use the services, for illicit purposes or effects and/or contrary to what is established herein General terms and/or conditions of contract, harmful

to rights and/or interests from third parties or that, in any way, may damage the services, DAESBO, S.L. and/or your image.

2.4 DAESBO, S.L. may, for greater agility and for the benefit of users, modify unilaterally, at any time and without prior notice, the services provided, or the Conditions of operation, techniques and use of services. Likewise, the users, in order to improve the service and establish an optimal level of quality, ultimate objective of DAESBO, S.L., may suggest those modifications that they deem useful, by contacting those responsible for the page through the email address: info@platjacambriils.com

3. RIGHT TO MODIFY THE TERMS AND/OR CONDITIONS CONTRACTING GENERAL

DAESBO, S.L. reserves the right to modify these Terms and/or General contract conditions, informing users of the modifications carried out through www.platjacambriils.com

4. EXCLUSION OF WARRANTIES AND LIABILITY

4.1 If DAESBO, S.L., despite acting with due foresight and diligence, cannot facilitate the contracted plot(s) or bungalow(s) for reasons beyond its control. attributable and if there is an impossibility of providing the services under the conditions agreed, DAESBO, S.L. will offer the user the possibility of opting for a full refund of what was paid or by its replacement by another with similar characteristics in terms of its category or quality. If the substitution results in the service being inferior to the category or quality, DAESBO, S.L. will refund the difference.

5. SAFEGUARDING THE GENERAL TERMS AND/OR CONDITIONS OF HIRING

If one of the stipulations of these General Terms and/or Conditions of contract was declared null or inoperative, the rest of the Terms or Conditions General Terms will remain in accordance with the agreed Terms. DAESBO, S.L. they commit to replace the stipulation affected by the nullity, coming as close as possible to the intention initially pursued by the parties.

No provision in this contract shall in any way affect the provisions imperatives regarding consumers and users. If you are not a consumer, you expressly waives your right of withdrawal.

6. WWW.PLATJACAMBRILS.COM AND ACCEPTANCE OF RULES OF USE

The user is aware that the use of the services of the Pre-booking services online, implies full and unreserved acceptance of each of the clauses members of the Rules of Use of www.platjacambriils.com, in the version published by DAESBO, S.L. at the moment the user contracts the service. sayings Rules of use complete these General Terms or Conditions in all that in which they do not oppose them. Therefore, the user must be aware of the importance of consulting the rules of this page, prior to access and/or use of these services. The user/client can send any type of claim through email email info@platjacambriils.com

7. APPLICABLE LAW AND COMPETENT JURISDICTION

These General Terms and/or Conditions of Contract are governed by Spanish Law. DAESBO, S.L. and users, for the resolution of any controversy that may arise. arise, with respect to its validity, execution, compliance or resolution, in whole or in part, submit, with express waiver of their own jurisdiction or any other jurisdiction that, where applicable, may correspond to them, to the jurisdiction of the Courts and Tribunals of Reus (Tarragona). This contract constitutes the complete and complete expression of the agreement between

DAESBO, S.L. and the user, and replaces all previous agreements, commitments, representations or agreements, both written and oral, that have previously existed Between both.

In all cases, any dispute arising from the provision of services in the camping in which the client stays will be submitted to the consumer courts.